



Destinator 9 FAQ

(for LG GM730 - Windows Mobile Professional)

V0.8

August 13, 2009





Frequently Asked Questions

Where can I find support downloads and updates?

Please [log in](#) to our community website to view available support downloads and updates.

Where can I register/activate my product?

[Click here](#) to register/activate your product.

New users can set up an account to activate a product or access downloads. A license is not required to set up an account.

Is there a support hotline which can answer any additional questions I might have?

Please note that Intrinsic does not provide direct phone or email assistance to end users of products incorporating Destinator software. For support issues, consult the device manufacturer.

How does GPS work?

GPS is a technology that utilizes a system of satellites orbiting the earth to accurately locate your exact position. A GPS receiver interprets signals sent from these satellites to calculate the device's current distance from the satellites themselves. By knowing the exact locations of the satellites, as well as your current distance from at least 4 satellites, the GPS receiver uses a mathematical principle known as Trilateration to determine your current location.

The navigation software component takes the position calculated from the GPS receiver and represents that on an image of the map data. The software then uses complex algorithms to calculate the best way to get from your current location to your destination, within the bounds of the map data (i.e. staying on the roads rather than a straight line).

There are a number of resources online that further explain how GPS technology works. One simplified explanation is available from <http://electronics.howstuffworks.com/gps.htm>.

Do the maps have truck routes for high or heavy vehicles?

No. Bridge heights and heavy vehicle road restrictions are not currently supported in the maps or the Destinator application software. These features may be included in future releases.

I can't find a POI that I know is there. Why is that?

Although the map provider updates their maps regularly, it's possible that your POI had not been included in the POI map data because the POI was not available until after the collection of POI map data, or the POI doesn't fall into a defined POI category.

Can I change the distance the Destinator alerts me to upcoming turns?

Distance alerts to a selected destination are predefined and cannot be changed.

What is the NavStrip?



The new Destinator NavStrip is an easier way to handle your navigation tasks – all activities are under one finger. Use the arrow indicator to quickly switch the NavStrip or press the Destinator Anchor to hide or show the NavStrip.

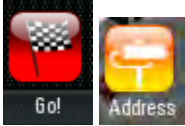
Note: Google Satellite view is an optional feature and is subject to Google Maps API Licensing Terms and Conditions.

Features Subject to Change

Intrinsic Software International, Inc.

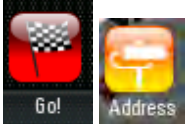


How do I create a route to a specific address?



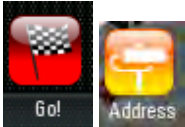
Tap **Go** and then **Address**. Select the city, street, and number address information, and then tap **Go**.

How do I enter a city as the destination?



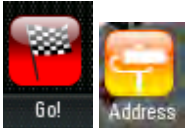
Tap **Go** and then **Address**, followed by **City First**. Then select the City, then City Centre, and Tap **Go**.

How do I travel to an intersection?



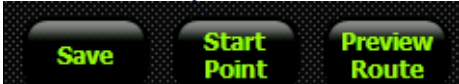
Tap **Go**, **Address**, and **Intersection**. Then enter city, street, and cross-street information.

How do I travel to a postcode?



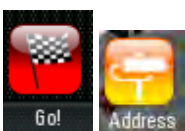
Tap **Go**, **Address**, and **Postcodes**. Select your postcode, street, and address number information.

Can I view a complete route before starting navigation?



Yes, tap the **Preview Route** button to view a complete route before you start navigating.

How do I find the distance and travel time between two cities?



Tap **Go**, **Address**, and select the City and City Centre. Tap the **Start Point** button.

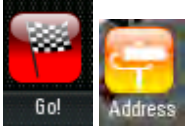
From the **Address** screen, designate the city that you want to travel to and tap **Go**. Destinator calculates the route.



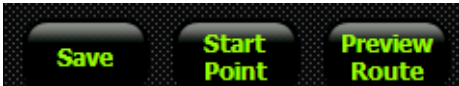
Tap the **Route** button, and then the **Summary** button to display the distance and travel time between the two cities.



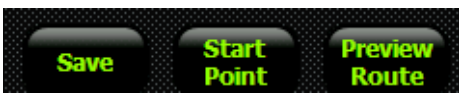
How do I tell what the total kilometres/miles are to my destination?



Tap **Go** and **Address**, and enter your address information. Tap the **Preview Route** to view the travel distance.

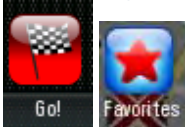


How do I simulate a route?



Tap the **Preview Route** to simulate your selected destination. You can also tap **Demo** located on the **NavSet** menu to display a preset route simulation.

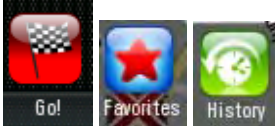
Can I change the way the Favourites are organized?



Destinator lets you create folders to organize your favourite locations.

Tap **Go**, **Favourites**, and then **Edit** to create folders to organize your saved locations.

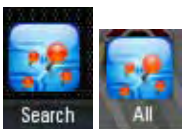
How do I delete a destination entry from Favourites or Recent Locations (History)?



Tap **Go** and **Favourites**, and select the saved location. Tap **Edit** and then **Delete Location** to delete the selected entry.

Tap **Go** and **History** and select a saved location from your recent locations. Tap **Delete** to delete the selected entry.

Can I search around my destination for a POI location?

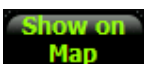


Yes. Tap **Search** and then **All**. Tap **My Destination**.

Note: you must have already selected a destination.

Search by POI Name (**Spell** button) or POI Category to find POIs around the destination.

How do I display multiple locations on the map?



You can display multiple locations by tapping the **Show on Map** button displayed on the results screen. A map screen appears, displaying the corresponding results that are shown on the result screen. Tap the number to display the address and to centre the location on the map. Tap **OK** to select the location as your destination.

Does Destinator have a Volume or Mute button?



Yes. From the Map screen, tap and hold the **Volume** button to display the Volume slide bar. Slide the volume control all the way to the right to mute the volume. A quick tap will toggle between mute and un-mute.



How can I see lane information?



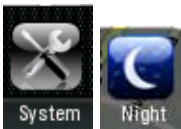
The Lane Information bar displays all turns at the next road junction.

How do I switch from 2D map view to 3D map view?



From the Main Map screen, tap the **Compass** button to switch map views.

Can I change from day view to night view?



Tap **System** and **Day** or **Night** depending on the current mode. The map view automatically changes from day to night viewing, depending on the time of day.

What type of travel information does Destinator provide?

Destinator displays:

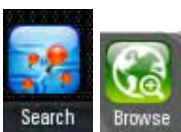
- Next turn information: turn manoeuvre and upcoming street name
- GPS information: travel distance, travel time, time of arrival, and current street name
- Lane information, when coming to a road junction with multiple lanes

How do I select another map?



Tap **NavSet** and then tap **Maps**. From the **Select Map** screen, select another map.

How do I browse the map?



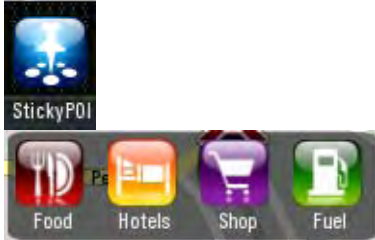
Tap **Search** and then tap **Browse** to disconnect from the GPS signal. You can now move the map displayed on the Map screen by tapping and dragging.

Which maps are included on my device?

The maps that are stored on your navigation device depend on the geographical area of distribution. In general, a device distributed in North America will have maps of the United States and Canada. A device distributed in Western Europe will have maps of Britain, France, Germany, Italy, Netherlands, Portugal, and Spain. Please check with a service representative from the distribution outlet of where you purchased the device for information of what maps are stored or are available to be installed on the navigation device.



What is StickyPOI?



StickyPOI enable you to quickly “turn on/off” the display of POIs on your map directly from the NavStrip. Click the **StickyPOI** button to open the categories and then choose any of them to highlight them on the map.

How do I display different POI categories on the map?



Tap **NavSet** and **POI Icon**. From the **Show POI on Map** screen, select the POI categories to display on the map.

How do I view Turn- By-Turn directions?



After you have selected a destination and instructed Destinator to generate a route, tap **Route** and **Directions** button to display the list of turn-by-turn directions.

What is the Detour button?



Tap **Route** and **Detour** and select the detour distance to instruct Destinator to create an alternative route.

For example, if you are travelling on a major highway and are alerted by the news that there is traffic for the next 3 kilometres, you can have Destinator calculate a detour that takes you off the highway and then returns you back to the highway after a distance of 3 kilometres.

Why does Destinator route me off highways and through small side roads?



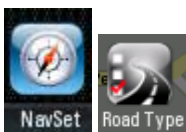
If the route type is set to **Vehicle – Shortest**, Destinator generates a route that is the shortest distance, but not fastest. For a metropolitan area this could mean a route that avoids highways but includes small side roads. Also, if **Avoid Highways** has been selected, Destinator will generate a route that excludes highways.

You can check your Road Type settings, by tapping **NavSet** and **Road Type**.

Sometimes Destinator takes me the wrong way. Why is that?

There can be a number of reasons why it seems that the Destinator device is taking on a route that appears to be the wrong way. If you have instructed Destinator to generate the quickest route, it may seem that the device's travel instructions are counterintuitive to the way you would normally travel. Another possibility is that you have selected the correct street address, but the wrong town or city. A consequence that is not uncommon when travelling in a metropolitan region.

How do I avoid a road type?



Tap **NavSet** and **Road Type**. Select the road category to avoid (for example, **Highways, Toll Roads, Ferries**).



What is the difference between a Fast and Short route?



Tap **NavSet** and **Road Type**, and go to the second **Road Type** screen. You can select from the following route modes:

- **Vehicle-Quickest** – Instructs Destinator to generate the quickest route when generating a route to a selected location.
- **Vehicle-Shortest** – Instructs Destinator to generate the shortest route, which is not the quickest.
- **Pedestrian**– Instructs Destinator to generate a route suitable for a pedestrian (optional).

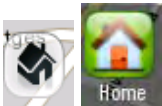
Can I use Destinator as a Pedestrian?



Tap **NavSet** and tap the **Pedestrian** button, which instructs Destinator to generate a route suitable for a pedestrian. The following rules apply to pedestrian routes:

- Generates a route which is not limited by vehicle constraints, such as one way streets.
- When creating a pedestrian route, Destinator avoids highways or other roads where pedestrians would not travel.

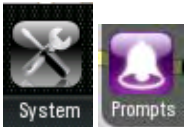
How do you set or change the QuickNav address?



To set the QuickNav address, tap the **QuickNav** button from the Map screen to display the **QuickNav** Settings menu.

To change the QuickNav address, tap the Home button under the **NavSet** button.

How do I enable or disable prompt alerts?



Tap **System** and **Prompts**. Select or clear the prompt options to enable or disable.

How do I change my Destinator settings?



Tap **System** to change your Destinator configurations.

How do I change the language?



Tap **System** and **Language** to change the language for the text and verbal prompts.

How many languages does my device support?

The number of languages your device supports depends on the language files that have been stored for the Destinator application version. For example, if your navigation device is distributed in North America, Destinator supports only English, Spanish, and Canadian French.

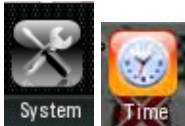


How can I change miles to kilometres?



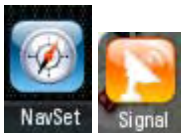
Tap **System** and **Units** to change the unit of measurements.

How do I change the Time Settings?



You can change the time zone and instruct Destinator to adjust for Daylight Savings by tapping the **Time** button located on the **System** menu.

How can I tell whether I have a GPS Signal?



A GPS Signal is indicated when the current location indicator no longer displays the red X and GPS information is displayed on the GPS bar. On the **GPS Signal** screen, GPS Signal information is displayed, such as longitude, latitude, altitude, speed, and number of satellites).

Why does it sometimes take so long to get a GPS signal?

For devices with an external antenna, the “GPS not found” message means that your device is not connected to a GPS antenna or that the antenna is not properly installed.

Please check that:

- The GPS antenna is extended or flipped up (for an external antenna only).
- The GPS antenna has a clear view of the sky for uninterrupted GPS reception. Destinator cannot calculate the route if there is no GPS reception (for example, in a tunnel).
- The navigation device is charged or connected to a power source, such as the cigarette lighter.

How do I connect to GPS satellites?

Destinator automatically receives data from a built-in GPS receiver to pinpoint your location.

Turn on the device and start Destinator, verify that the device is receiving power (i.e. connected to the cigarette lighter or running on its charged battery). Make sure that the device has clear view of the sky.

For devices with an external antenna, flip up the antenna. Destinator automatically connects to a GPS signal.

Can I navigate with my device indoors?

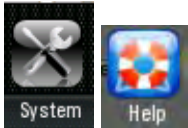
You cannot receive GPS signals when in a tunnel, parking structure, or indoors.

My navigation device stops working when I'm in a tunnel. Why?

The device cannot receive the GPS signal while you are driving through a tunnel. Wait until you exit the tunnel, and the GPS signal should return.



Where can I find technical support information?



Tap **System** and **Help** to display technical support information.

Where can I found the Destinator version and copyright information?



Tap **System** and **About** to display Destinator version and copyright information.

How do I change the brightness of the screen?

You can adjust the screen brightness through the device's configuration settings. This is separate from the Destinator software.

©2009 Intrinsic Software International, Inc.

Intrinsic, Intrinsic logo and Destinator are registered trademarks of Intrinsic Software International, Inc. Other marks are trademarks of their respective owners.