



Destinator 9 for Android FAQ

V0.2

Jan. 7, 2010



Features Subject to Change

Intrinsic Software International, Inc.



Frequently Asked Questions

How do I install the Destinator software?

Using a few simple steps you can install the Destinator application and resource package to your phone.

- 1 Purchase and download the APK from Android Market to your phone's SD card and run it to install the application.
- 2 Register your NavStore account, if you don't have one, at www.destinatornavstore.com.
- 3 On your computer, visit www.destinatornavstore.com/android, log in using your NavStore account, and download the appropriate resource package, which contains the language and map, to your computer.
- 4 Unzip the downloaded resource package, and run the extracted Destinator Installer to install the resource files to your phone's SD card via a UBS connection.

Detailed installation instructions are provided on the website.

Note: If your phone contains an old version of Destinator, please remove the old version before installing a new Destinator version.

Where can I get downloads and updates for Destinator™?

You will automatically be notified by Android Market if updates for your version of Destinator are available.

Intrinsic also recommends that you regularly visit the Destinator NavStore (www.destinatornavstore.com) to check for the availability of additional maps or dynamic content. Please log in to our community website to view available support downloads and updates.

How do I get support for Destinator?

Please tap **Help** and then **Support** from the Destinator NavStrip for support options.

How can I initiate a call, check messages or emails, etc. while running Destinator? And how can I return to Destinator after that?

To initiate any application while running Destinator, press and hold the **Home** button and then select desired application as usual. To return to Destinator, just press and hold the **Home** button and select **Destinator**.

How does GPS work?

GPS is a technology that utilizes a system of satellites orbiting the earth to accurately locate your exact position. A GPS receiver interprets signals sent from these satellites to calculate the device's current distance from the satellites themselves. By knowing the exact location of, as well as your current distance from, at least 4 satellites the GPS receiver will use a mathematical principle known as Trilateration to determine your current location.

The navigation software component takes the position calculated from the GPS receiver and represents that on an image of the map data. The software then uses complex algorithms to calculate the best way to get from your current location to your destination, within the bounds of the map data (i.e. staying on the roads rather than a straight line).

There are a number of resources online that further explain how GPS technology works. One simplified explanation is available from <http://electronics.howstuffworks.com/gps.htm>.

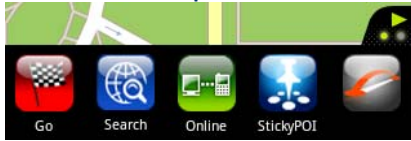
Do the maps have truck routes for high or heavy vehicles?

No. Bridge heights and heavy vehicle road restrictions are typically used for commercial transportation purposes and not general automobile or pedestrian based navigation. If you have an interest in commercial transportation versions of the Destinator, please contact info@intrinsic.com

I can't find a POI that I know is there. Why is that?

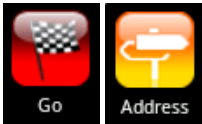
Although the map provider updates their maps regularly, it's possible that your POI had not been included in the POI map data because the POI was not available until after the collection of POI map data, or the POI doesn't fall into a defined POI category. Intrinsic recommends that you regularly check the Destinator NavStore (www.destinatornavstore.com) for updated maps.

What is the NavStrip™?



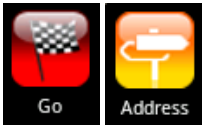
The new Destinator NavStrip is an easier way to handle your navigation tasks – all activities are under one finger. Pressing the **Menu** button will provide access to the NavStrip; pressing the Destinator logo button quickly scrolls the NavStrip buttons.

How do I create a route to a specific address?



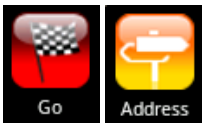
Tap **Go** and then **Address**.
Select the city, street, and number address information, and then tap **Go**.

How do I enter a city as the destination?



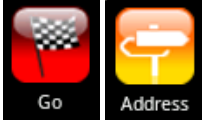
Tap **Go** and then **Address**, tap **City-Street**, select the City, choose 'The center of' and Tap **Go**.

How do I travel to an intersection?



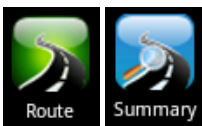
Tap **Go**, **Address**, and **Intersection**. Then enter City, Street, and Cross-street information.

How do I travel to a postcode?



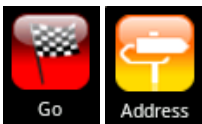
Tap **Go**, **Address**, and **Postal Code**. Select your postcode, street, and address number information.

How can I view a complete route?



After a route is generated, tap **Route**, and then the **Summary** button to view a complete route.

How do I tell what the total distance is to my destination?



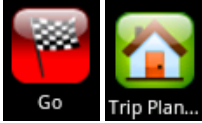
You can view the distance to your destination by selecting **Summary** from the **Route** pop-up menu.
During navigation, the dashboard also displays the travel information such as the distance to go, time to go, total distance, and total time.



How can I navigate to a location when I don't know its address?



The Tap N Go feature of Destinator enables you to travel easily to a location while you don't know its specific address.
Browse and drag the map to a specific point and press and hold the desired location directly on the map screen, and then tap **Go** on the pop-up menu.

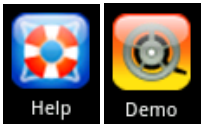
How can I create a trip with multiple stops?



Tap **Go** and **Trip Planner**. From the **Trip Planner** screen tap  to add up to 10 stops (waypoints) and tap  to let Destinator create a route. Then, tap **Go** on the map screen.

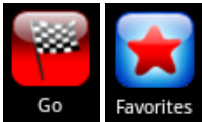
When you tap the **Go** button on the map screen, the route is calculated in stages, from the departure point to the first stop. When you reach the first stop, the route recalculates to the second stop, and so on.

How do I simulate a route?



Tap **Help** and then **Demo** to display a preset route simulation.

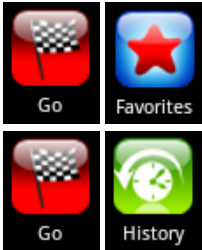
Can I change the way the Favorites are organized?



Destinator lets you create folders to organize your favorite locations.

Tap **Go**, **Favorites**, and then press the **Menu** button flowed by **Add a group** to create folders to organize your saved locations.

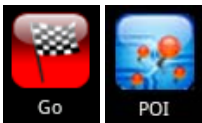
How do I delete a destination entry from Favorites or Recent Locations (History)?



Tap **Go** and **Favorites**, and select the saved location. Press the entry and drag down to show an options list. Select **Delete** to delete the selected entry.

Tap **Go** and **History** and select a saved location from your recent locations. Press the entry and drag down to show an options list. Select **Delete** to delete the selected entry.

How can I search around my current location for a POI by POI category?



Tap **Go** and then **POI**. Select a **POI category and sub-category** from the **Browse POI** screen.

How can I search around my current location for a POI location by POI name?



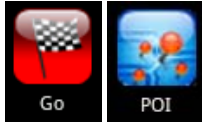
Tap **Search** and then **POI Search**. Then enter a keyword to find POIs around the current location.

How can I search around my destination for a POI location?



After setting a destination, tap the address pop-up on the map screen. Then, from the **Details** screen select **Browse nearby POI**.

How can I specify a particular location and search mode to search a POI location?

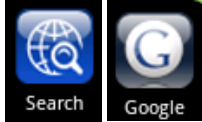


From the **Search Results** screen, select **Edit Search**. Then, from the **Settings** screen specify a Search Center location, select a Search Category, enter a Search Keyword (optional), and press **Search**.

or



How can I search for POI using Google?



From the NavStrip, tap **Search** then **Google**, and then enter a keyword to find POIs around the current location.

How can I see more details on a specific POI?

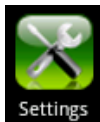
Tap the selected POI from the **Search Results** screen and its location will be shown on the map. Tap the POI shown for complete address, phone number (if any) and if you can also show directions, make a call or browse nearby POI.

How do I display my search results on the map?

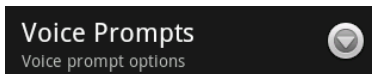


Tap the **Show Map** button displayed on the **Search Results** screen. A map screen appears, displaying the corresponding results that are shown on the result screen. Tap the left or right arrow button to shift from one location to another, and then tap **Go** to set the selected location as your destination or tap the address pop-up of the selected location for more options.

How Can I change the distance the Destinator alerts me to upcoming turns?



Tap **Settings** and select **Voice Prompts** from the menu. Then, from the **Maneuver notification settings** screen select one or more distance settings.



Does Destinator have a Volume or Mute button?



Yes. From the Map screen, tap and hold the **Volume** button to display the Volume slide bar. Slide the volume control all the way to the right to mute the volume. A quick tap will toggle between mute and un-mute.

How can I see lane information?



The Lane Information bar displays all turns at the next road junction.

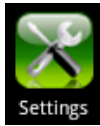


How do I switch from 2D map view to 3D map view?

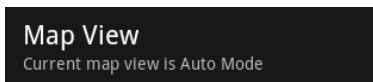


From the Main Map screen, tap the **Compass** button to switch map views.

How can I change from day view to night view?



Tap **Settings** and select **Map View** from the menu. Then from the **Map View** screen select **Day Mode**, **Night Mode**, or **Auto Mode**. If you select **Auto Mode**, the map view automatically changes from day to night viewing, depending on the time of day.

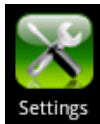


What type of travel information does Destinator provide?

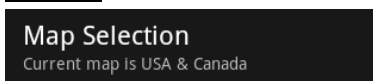
Destinator displays:

- Next turn information: turn maneuver and upcoming street name
- GPS information: travel distance, travel time, time of arrival, and current street name
- Lane information, when coming to a road junction with multiple lanes

How do I select another map?



Tap **Settings** and then select **Map Selection**. From the **Map Selection** screen, select another map.



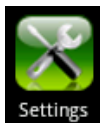
What is StickyPOI?



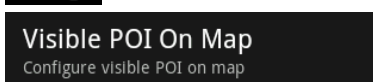
StickyPOI enable you to quickly “turn on/off” the display of POIs on your map directly from the NavStrip. Click the **StickyPOI** button to open the categories and then choose any of them to highlight them on the map.



How do I display different POI categories on the map?



Tap **Settings** and select **Visible POI On Map**. From the **Show POI on Map** screen, select the POI categories to display on the map.



How do I view Turn- By-Turn directions?



After you have selected a destination and instructed Destinator to generate a route, tap **Route** and **Directions** button to display the list of turn-by-turn directions.

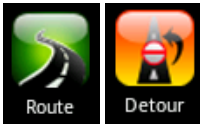
You can also view the list of turn-by-turn directions by pressing the Maneuver Image directly on the map.

or



(on map)

What is the Detour button?



Tap **Route** and **Detour** and select the detour distance to instruct Destinator to create an alternative route.

For example, if you are travelling on a major highway and are alerted by the news that there is traffic for the next 3 kilometers, you can have Destinator calculate a detour that takes you off the highway and then returns you back to the highway after a distance of 3 kilometers.

Why does Destinator route me off highways and through small side roads?



If the route type is set to **Shortest**, Destinator generates a route that is the shortest distance, but not fastest. For a metropolitan area this could mean a route that avoids highways but includes small side roads. Also, if **Avoid Highways** has been selected, Destinator will generate a route that excludes highways.

You can check your Road Type settings, by tapping **Route** and **Mode**, and **Settings** and **Avoid**.

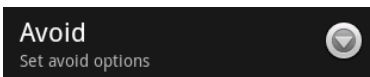
Sometimes Destinator takes me the wrong way. Why is that?

There can be a number of reasons why it seems that the Destinator device is taking on a route that appears to be the wrong way. If you have instructed Destinator to generate the quickest route, it may seem that the device's travel instructions are counterintuitive to the way you would normally travel. Another possibility is that you have selected the correct street address, but the wrong town or city. A consequence that is not uncommon when travelling in a metropolitan region.

How do I avoid a road type?



Tap **Settings** and select **Avoid**. Select the road category to avoid (for example, **Highways, Toll Roads, Ferries**).



What is the difference between a Fast and Short route?



Tap **Route** and **Mode**. You can select from the following route modes:

- **Quickest** – Instructs Destinator to generate the quickest route when generating a route to a selected location.
- **Shortest** – Instructs Destinator to generate the shortest route, which is not the quickest.
- **Pedestrian**– Instructs Destinator to generate a route suitable for a pedestrian (optional).

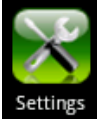
Can I use Destinator as a Pedestrian?



Tap **Route** and **Mode**, and then from the **Route Mode** screen select **Pedestrian**, which instructs Destinator to generate a route suitable for a pedestrian. The following rules apply to pedestrian routes:

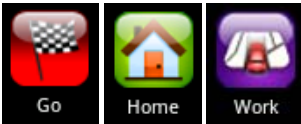
- Generates a route which is not limited by vehicle constraints, such as one way streets.
- When creating a pedestrian route, Destinator avoids highways or other roads where pedestrians would not travel.

How do you set or change the QuickNav address?

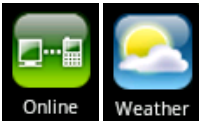


To set or change a QuickNav address, tap **Settings** and select **Home** or **Work**.

After setting a QuickNav address, say Home address, you can quickly navigate to that address by tapping **Go** and then **Home**.



Can I view the weather information of the location I'm going to travel to?



Tap **Online** and then **Weather**. The **Weather Forecast** screen displays the three-day weather forecast information of your current location. Press and slide the weather information display area or tap the right or left arrow button to switch between your current location and destination.

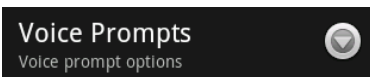
To enable Destinator to automatically update the weather information, tap **Settings** and select the **Weather forecast** check box.

Note: This feature requires an over-the-air connect to the network and may cause data connection charges, which will be collected by your local mobile operator.

How do I enable or disable prompt alerts?



Tap **Settings** and select **Voice Prompts**. Select or clear the prompt options to enable or disable the prompts.

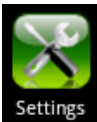


How do I change my Destinator settings?

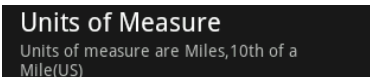


Tap **Setting** to change your Destinator configurations.

How can I change miles to kilometers?

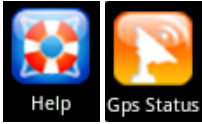


Tap **Settings** and select **Units of measure** to change the unit of measurements.





How can I tell whether I have a GPS Signal?



A GPS Signal is indicated when the current location indicator no longer displays the red X and GPS information is displayed on the GPS bar. On the **GPS Signal** screen, GPS Signal information is displayed, such as longitude, latitude, altitude, and speed).

Why does it sometimes take so long to get a GPS signal?

For devices with an external antenna, the “GPS not found” message means that your device is not connected to a GPS antenna or that the antenna is not properly installed.

Please check that:

- The GPS antenna is extended or flipped up (for an external antenna only).
- The GPS antenna has a clear view of the sky for uninterrupted GPS reception. Destinator cannot calculate the route if there is no GPS reception (for example, in a tunnel).
- The navigation device is charged or connected to a power source, such as the cigarette lighter.

How do I connect to GPS satellites?

Destinator automatically receives data from a built-in GPS receiver to pinpoint your location.

Turn on the device and start Destinator, verify that the device is receiving power (i.e. connected to the cigarette lighter or running on its charged battery). Make sure that the device has clear view of the sky.

For devices with an external antenna, flip up the antenna. Destinator automatically connects to a GPS signal.

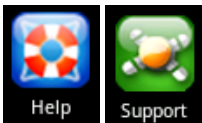
Can I navigate with my device indoors?

You cannot receive GPS signals when in a tunnel, parking structure, or indoors.

My navigation device stops working when I’m in a tunnel. Why?

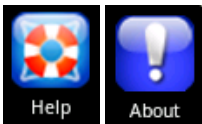
The device cannot receive the GPS signal while you are driving through a tunnel. Wait until you exit the tunnel, and the GPS signal should return.

Where can I find technical support information?



Tap **Help** and **Support** to display technical support information.

Where can I found the Destinator version and copyright information?



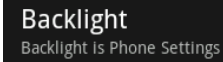
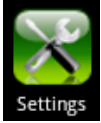
Tap **Help** and **About** to display Destinator version and copyright information.

How do I change the brightness of the screen?

You can adjust the screen brightness through the device’s configuration settings. This is separate from the Destinator software.



How do I change the backlight settings of the screen?



Tap **Settings** and select **Backlight** to change the backlight settings.

Three backlight options are provided:

- **On Maneuver** – Backlight turns on only you come to a maneuver.
- **Always On** – Backlight stays on.
- **Phone Settings** – Backlight works according to the phone settings.

How do I change which language is used by Destinator for the user interface and voice guidance on my handset?

To switch languages on Destinator for Android you must change the device's language settings. To set your language on an Android handset, perform the following steps:

- 1 Select **Settings** from the Android Main Menu.
- 2 From the **Settings** screen select **Locale & text**.
- 3 Tap Select locale on the **Locale & text** screen.
- 4 Android displays a list of languages supported on the device. Choose your language and **if** Destinator includes support for the language, Destinator will switch to use the language for the application's UI and voice prompts.

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